

## Important Information

### Recovery Room Patient Visitation Guidelines

*The information listed below is designed to give you a better understanding of our process on the day of the patients' surgery. Our goal is to make it a more satisfactory experience for the patient, their family or accompanying person.*

- Although the patient has a scheduled admission, it may happen that an in-patient room may not be immediately available after surgery. If this is the case, the patient will remain in the Post Anesthesia Care Unit, also known as the Recovery Room. The Recovery Room is a critical care area where patients stay for a period of time to wake up and recover after surgery. We can assure you the patient will receive the highest level of care in that area. Patients are assigned rooms as they become available, based on discharges and also on the type of bed needed, (i.e. orthopedic versus cardiology or male versus female).
- Once patients have been medically cleared to receive visitors, a maximum of two family members / accompanying persons will be allowed a 10 minute visit at 12 noon, 3pm, 6pm and 9pm. Open visitation applies for those patients that have stayed overnight and are in the step down area of the recovery room.

During the 1<sup>st</sup> twenty four (24) hour post operative period, visiting is based upon the patient's condition. After the 1<sup>st</sup> twenty four hour post operative period, two visitors may be present at the bedside at any time. It is essential to follow these guidelines for the benefit of all of our patients in the Recovery Room.

- In addition, for those patients that are in the Step Down area of the Recovery Room, they will be allowed to have general visitation by a maximum of two people, once the patient has stayed overnight. Visitors for these patients will be required to obtain an Access Pass from the main lobby and to follow General Visiting regulations (i.e., maximum of 2 visitors at bedside at any one time). Please be advised that for the safety of all our patients, the Nursing Staff reserves the right to request that visitors vacate the Recovery Room at any time.
- If you bring a child with you, please remember the following:
  - Visiting is not allowed in the main Recovery Room for any one less than 18 years of age. Once a patient has moved to the step-down area of recovery or has stayed over-night, visitation for children 12 years of age or older, is permitted.
  - Children cannot be left unattended anywhere within the medical center. Our staff cannot take responsibility watching children, whether in the Surgical Lounge or elsewhere.
- For your convenience, the Surgical Lounge is staffed with a Consumer Affairs Representative to assist and address all family members'/accompanying persons' questions and concerns. In addition, coffee is available for you in the Surgical Lounge. Please be advised, eating in the Surgical Lounge is not permitted. For this purpose, the Second Street Café is located on the ground floor of the Pavilion Building. The Consumer Affairs Representative can take a phone number to contact you when the patient has transferred to a room or when the surgeon is ready to speak with you.
- Patients are asked not to bring any valuables, especially cash to the medical center other than for payment. We strongly recommend that you take any of the patient's valuables home. The basic necessities will be provided to the patient in an amenity kit. Patient valuables may also be inventoried for storage by the Security department located on the Ground Floor of the St. John building.

*Additional information is available in our Surgical Lounge Brochure. Please note, however, the information as stated above supercedes the Surgical Lounge Brochure guidelines. For additional information, contact Consumer Affairs directly in the Surgical Lounge at (201)*

*Ver. 3.0*