

A Partnership in Caring

ICU SPOKESPERSON GUIDELINES

The family and friends of the patients in the Intensive Care Unit are an important part of the team. We understand that a stay in the ICU can be stressful for the patient as well as the family. Thus communication is very important. We are asking the family to choose 1 or 2 people as the spokesperson(s).

**The Role of the spokesperson(s) will be to:**

- Obtain information from the doctors and nurses regarding the patient's condition and progress
- Provide updates of the patients' condition to Family members and Friends  
Note: All other calls will be redirected to the spokesperson(s)

We appreciate your understanding and cooperation in helping us to maintain the confidentiality and timely care of your loved one, and of all of our patients.

Please advise family and friends of this policy.

**PATIENT'S SPOKESPERSON:**

1) \_\_\_\_\_ Relationship \_\_\_\_\_  
Phone number(s) (home) \_\_\_\_\_  
(work) \_\_\_\_\_  
(cell) \_\_\_\_\_

2) \_\_\_\_\_ Relationship \_\_\_\_\_  
Phone number(s) (home) \_\_\_\_\_  
(work) \_\_\_\_\_  
(cell) \_\_\_\_\_

Signature \_\_\_\_\_

Thank you for your cooperation,

ICU Staff